

Metadata Quality Review

Common Questions

- ? 'how do i...' basic questions (how do I deposit, what is XML)
- ? My submission was rejected – why?
- ? Routine requests (update URLs, transfers, conflict res.)
- ? I can't update records for title (title) why not?
- ? I received a conflict/resolution report – do I need to worry about this?
- ? I used the web form to deposit a file – did it work?
- ? I made a deposit but my query isn't working why not??

Common Issues

- New publisher support
- Metadata/schema queries
- Query support



- Title maintenance
- URL maintenance
- Conflicts
- Ownership issues
- Undeposited DOIs

Troubleshooting with reports

Depositor reports:

<http://www.crossref.org/06members/51depositor.html>

- Crawler
- Missing metadata

Conflict reports:

<http://www.crossref.org/06members/59conflict.html>

Other sources

Title list:

<http://www.crossref.org/titleList/>

System reports:

<http://doi.crossref.org>

Submission reports:

- Emailed after submission or can be retrieved from system

Latest Changes: ISSN Check

All ISSNs must pass Check Digit validation

`<msg>ISSN "14991261" is invalid </msg>`

Possible causes:

- Transcription errors
- Publisher assigned wrong ISSN
- dummy ISSNs (i.e. 0000-0000)

ISSN Check error: solution

- Identify valid ISSN
- Ask support@crossref.org to update information in the system
- Update your metadata

ISSN/ISBN Validation

<msg>ISSN "10717919" has already been assigned to a different title/publisher/genre </msg>

- ISSN and/or ISBN, title and owner in deposit must match system ISSN and title
- All journal deposits must have ISSN

Causes of error:

- Title and ISSN in deposit don't match title associated with ISSN in the system
- Title is owned by another publisher
- DOI is owned by another publisher (if DOI is being updated)

Troubleshooting

- ISSN and Title should match ISSN and Title in the CrossRef system.
 - search by ISSN for your title in the [Browsable Title List](#)
 - compare the title(s) found to the title in your deposit.
- Verify system ownership
 - search by ISSN for your title in the [Browsable Title List](#)
 - verify you are the publisher listed under 'publisher'

Book deposit issues

- ISSN/ISBN check suspended for books

Current schema allows:

- ISBN at the series level
- ISSN at the volume level only
- deposits without volume titles

Pending revisions to schema:

- ISSN will be directly bound to series title and must be present
- Volume will be mandatory if series_metadata is present and volume level title is NOT present
- The concept of a SET will be introduced (a finite series)

Schema change details

Book metadata structure changes:

- book series are handled separately from books that are not series
- book set support: top book structure to be a choice between:
 - book_metadata
 - book_series_metadata
 - book_set_metadata
- book_metadata is backwards compatible (if depositing books that are not part of a series or a set)

Set and Series

- Single volume work: **book_metadata**
- Multi-volume work that is also a serial publication (has ISSN) – **book_series_metadata**
- Multi-volume non-serial works – **book_set_metadata**

If a book contains multiple volumes, each volume must be contained in a unique book element.

Details cont.

ISBN: minimum of 1 ISBN is required for each book volume. Previously ISBN was optional.

- volume and issn were removed from proceedings_metadata, report-paper_metadata, and standards_metatdata (they are now in series_metadata).

Metadata Quality committee

Members:

Bob Hecht, Informa
Mike Waters, Springer
Bruce Rosenblum, Inera
Tina Underwood, Highwire
Beverly Jamison, APA
Richard O'Beirne, OUP

Issues:

- Conflict penalty fee
- ISSN restrictions
- Schema changes:
 - Name restrictions
 - Possible page number filter
- Title lockdown
- DTD termination
- Dual hosting issues

Contact:

support@crossref.org

pfeeney@crossref.org

<http://www.crossref.org/help>